



START

1 Find Govt website
'View and prove your status'

No access to, or don't know how to use, a smartphone, tablet or computer

2 Identify correct Govt website
'View and prove your status'

No Wi-Fi or internet connection

No internet

- Checking the network cables, modem, and router
- Reconnecting to Wi-Fi
- Running Windows Network Diagnostics

Sorry, there is a problem with the service

3 Start process

View and prove your immigration status

If you have been told you can view your immigration status online you can use the 'View and prove your status' service to prove your status to others, for example employers or landlords. You can also use the service to check your rights in the UK, for example the right to work, rent or buy property.

Who can use this service

Service currently unavailable

The service is currently unavailable. Please try again later.

4 Know which document is currently linked to EUSS status

Recently submitted new identity document to Home Office, but now online service doesn't work with either old or new document

5 Find ID / Passport document and document number

Identity document was stolen or lost; or old document was retained by embassy when renewing document

6 Enter document number

What is your passport number?

Passport number

For example: 120382978

Continue

7 Enter date of birth

What is your date of birth?

You should enter this as shown on your passport, for example, 31 3 1980

Day Month Year

GOV.UK ALUK

You are already logged in.

You are already logged in.

The details entered don't match our records

Passport number

120382978

Date of birth

14 April 1984

Check you have entered your details correctly

If you have updated your identity document since you applied, please use the details of the updated document to sign in.

If there is still a problem, contact UK Visas and Immigration.

Start again

8 Start process

No access to phone/email linked to status:

- Status was set up with an organisation's phone or email
- Phone is lost – can't receive text
- Unable to access email at time of checking status