



**Monique Hawkins**

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DECS Reference: MIN/0153370/21

Dear Ms Hawkins,

Thank you for your four letters of 30 April regarding the EU Settlement Scheme (EUSS).

I am pleased our latest published statistics to 30 April 2021 show over 5.4 million applications to the EUSS have now been received, over 5.1 million applications have been concluded and over 4.9 million grants of status under have been made. The figures are a testament to the success of the scheme and the hard work of those administering it in securing the rights of our friends and neighbours.

Please find the response to three of your letters below, and we will respond to your letter titled "EU Settlement Scheme Certificates of Application and rights after 30 June 2021" separately.

**EUSS status linked to identity documents**

**Q1. Once UK Border Control starts checking people's passports when entering the UK, how will someone whose (pre-) settled status is linked to an expired passport be able to prove their (pre-) settled status through e-Gates or to a Border Control official? Will they be required to travel with both their expired and current passport?**

To avoid delays when crossing the border, we would advise anyone with status under the EUSS either to travel with the identity document they used to apply, or to tell us of any alternative document they wish to use before they travel.

Individuals can add a new or additional document via their 'View and Prove' profile ([View and prove your immigration status - GOV.UK \(www.gov.uk\)](http://www.gov.uk)) or by going to [Update your UK Visas and Immigration account details - GOV.UK \(www.gov.uk\)](http://www.gov.uk).

**Q2. How will this work for someone whose (pre-) settled status is linked to a lost or stolen passport? If they know their old passport number, will they be able to use this number to demonstrate their status to a Border Control official? Will they be required to travel with this number as well as their current passport?**

Where the previous passport is lost or stolen and the user still has the old number, they can use this to log into the 'View and Prove' or 'Update Details' service, in order to add a

new identity document before they travel. If they do not have the old number, they can contact the Home Office's Resolution Centre and go through authentication steps to regain access to their account. From there, they can use the relevant services to update details of their document.

### **EUSS paper applications without identity documents**

**Q1. Would you arrange for the letter template to be changed to make it clear to people that they should remove the first eight zeros and remove the dashes when entering the UAN number into the passport field?**

**Q2. Would you also request a simple software change such that the system detects a UAN format number having been entered, and displays an error message explaining that if the user is using a UAN-number they should remove leading zeros and dashes?**

Thank you for the helpful suggestion. We will make the proposed changes to the covering letter template to make this clearer, as you suggest. We will also consider options for providing extra guidance on the log in screen, including whether a specific error message can be added to recognise when an applicant is entering a UAN incorrectly.

### **Proving residence status at foreign airports**

**Q. How should EU citizens prove their residence rights in the UK when travelling from a red list country, to distinguish themselves from an EU citizen who does not have residence rights and who is not entitled to travel to the UK?**

It is important to note, until 30 June 2021, EU, other EEA and Swiss citizens resident in the UK by 31 December 2020 will continue to be able to live in the UK on the basis of EU law rights protected during the grace period and will be able to travel to, and enter, the UK on their national passport or identity card.

Carriers are obliged to check a passenger holds a valid travel document and, where needed, an entry clearance for the UK. This includes passengers travelling from a 'red list' country. However, if a passenger holding status under the EUSS is required to provide evidence of their status for the carrier's own commercial purposes, they can use the online 'View and Prove' service.

To do this, the passenger needs to log onto the service and generate a 'share code', which can be given to the carrier. The carrier can then use the 'share code' (and the individual's date of birth) to enable them to check the passenger's status information, using the ['Check someone's immigration status'](#) service.

Thank you again for raising these important issues with me.

With my very best wishes.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Foster', with a flourish at the end.

**Kevin Foster MP  
Minister for Future Borders and Immigration**