

By email:

Minister Kevin Foster MP  
Copied: Home Office SUG team

29 April 2022

Dear Kevin Foster MP,

**Travel problems for holders of EU Settlement Scheme status**

Further to my letter of 15 April, it has been brought to our attention that there are two additional issues with the GOV.UK website on residence cards (<http://www.gov.uk/uk-residence-card/replace>).

1. The page states that *"You can only replace your residence card if all of the following apply: [...] you've reported your UK residence card as lost or stolen, or it's expired [...]."*

This is not correct, since the holder of an EEA Regulations BRC can apply to replace their BRC while it is still valid, and indeed they are recommended to do so. In addition, the holder of a pre-settled status BRC can apply for a settled status BRC free of charge.

2. The page also states that *"You do not need to pay this fee if you're replacing an expired card."*

This is misleading since there is no fee to replace a valid card in the circumstances detailed above.

In light of the points raised above, please would you confirm that you will update this page, and when you will do so.

Kind regards,

Monique Hawkins  
Policy and Research Officer, the3million

Nicole Masri  
Senior Legal Officer (Immigration & Asylum), Rights of Women